

All-Terrain Derrick (ATD) Warranty:

Integral dx warrants products of its manufacture, when used correctly under normal operating conditions, to be free of defects in materials and workmanship. Integral dx makes no other warranty expressed or implied. This warranty shall be for a period of 6 months from the date the product is put into service, provided Integral dx is supplied with the in-service date. The warranty shall not apply to any products that have been altered, changed, or repaired in any manner whatsoever, except by an authorized Integral dx repair facility; nor to any product which has been subject to misuse, negligence, or accident. The exclusive and sole remedy for breach of contract shall be limited to repair, modification, or replacement at the sole discretion of Integral dx. Integral dx shall not in any event be liable for the cost of any special, direct or consequential damages.



Claim Administration Policy Procedures

Integral dx must be **contacted immediately** for authorization to proceed when a warranty problem is suspected. If parts need to be replaced, please ask for a Return Goods Authorization (RGA) number at this time. Hydraulic components (I.e. pumps, motors, planetary drives, and valves) are not to be disassembled when performing possible warranty work.

Unauthorized disassembly of these components will void warranty.

A Returned Goods Authorization (RGA) number must be obtained and the defective parts returned immediately with the RGA number marked on the parts and the shipping containers before any warranty consideration can be determined. Return these components prepaid via common carrier or UPS ground to Integral dx for examination.

Warranty will not be allowed against failure due to the following:

- Normal wear and tear
- Abuse or accident
- Modification of original equipment
- Improper service or maintenance
- Improper installation
- Contamination

Original Equipment Manufacturer (OEM) parts will be warrantied according to the OEM warranty upon shipment date of product.

Indemnity

Buyer agrees to indemnify and hold Integral dx harmless for all loss, cost including but not limited to legal and other cost of proceedings, and damages suffered by Buyer or claimed by third parties by or related to Buyer's use of Integral dx products.

Product Improvement Liability Disclaimer

Integral dx reserves the right to make any changes in or improvements to its products without incurring any liability or obligation whatsoever and without being required to make any corresponding changes or improvements to products previously manufactured or sold.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED AND OF ANY OTHER OBLIGATION OR LIABILITY OF INTEGRAL DX. THE REMEDY SET FORTH ABOVE IS BUYER'S EXCLUSIVE REMEDY FOR A BREACH OF THE WARRANTY. UNDER NO CIRCUMSTANCES WILL INTEGRAL DX BE RESPONSIBLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL OR OTHER INDIRECT DAMAGE.